Job Description: Senior Analyst

About the Role
We are looking for a highly skilled **Senior Analyst** to join our team and play a key role in delivering transformative business and supply chain solutions. This position offers the opportunity to partner with clients through the full implementation lifecycle—pre-implementation, deployment, and post go-live—ensuring business processes, training, and technology align for long-term success.

What You'll Do

- Support end-to-end client supply chain business transformation initiatives and supply chain software implementations.
- Collaborate with client stakeholders to document and refine current and future-state business processes.
- Develop and update training materials and deliver pre- and post-implementation training sessions to end users.
- Provide technical and process support during implementation and post go-live stabilization.
- Extract, analyze, and interpret data to generate actionable insights.
- Define and document business and technical requirements for information systems.
- Assist with configuration, integration, testing, and deployment of supply chain software solutions.
- Lead testing tracks, facilitate workshops, and troubleshoot with client teams to resolve issues effectively.

What We're Looking For

- **Experience:** 3–6 years in information systems implementation, business process redesign, or data analysis.
- **Education:** Bachelor's degree in a relevant field (or equivalent work experience).
- **Technical Skills:**
    - Experience building multiple solution models using leading class Advanced Planning Solutions
    - Ability to perform configuration, testing, and solution builds under project leadership direction.
    - Skilled in leading configuration of leading class Advanced Planning Solutions
    - Strong understanding of APS architecture, data schema, and batch processes.
    - Competency with SQL queries and relational database fundamentals.
    - Familiarity with Application Lifecycle Mgmt Software.

- **Methodology Knowledge:** Strong grasp of structured implementation methodologies, toolkits, and deliverables.
- **Supply Chain Expertise:** Demonstrated knowledge of supply chain principles, supported by certifications (CPIM, ASCM, etc.), coursework, or practical experience.

Professional Attributes

- Maintains a professional presence on client sites.
- Proactively communicates risks to project managers, offering recommendations and solutions to keep initiatives on track.
- Demonstrates accountability, adaptability, and a commitment to meeting project deadlines.
- Consistently models professionalism and respect in both client and team settings.
- Focused on prioritizing customer satisfaction
- Proactively demonstrates contributions to the overall team over individual credit and recognition.

Soft Skills

- Advanced proficiency with Microsoft Office (Word, Excel, PowerPoint), with the ability to create high-quality client deliverables and impactful presentations.
- Strong communication skills, including authoring training materials, meeting documentation, and facilitating client workshops.
- Developing consultative skills, with the ability to partner with clients on joint problem-solving and solution design.
- Comfortable engaging directly with client users in workshop and training settings.

Compensation & Benefits

- Competitive base salary: **$65,000 – $85,000**
- Performance-based incentive plan: **0–20%** of base salary

To apply, submit your resume and cover letter on our Careers page at https://neosbyargonandco.com/careers/

Our approach is hands-on: we work alongside our clients, roll up our sleeves, and deliver meaningful change that produces measurable, enduring results. With teams across North America, Europe, and Asia-Pacific, we help clients around the world reach their highest potential. You can find us on the web at neosbyargonandco.com.

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